

# Making the difference

ASSIST CARD has perfected the art of providing assistance services to travelers, at anytime, anywhere and for any reason.

## These are the main differentiators:

### Cashless benefits

ASSIST CARD works diligently to ensure traveler not paying for medical expenses upfront; instead, the Assistance Department arranges all necessary payments directly with the provider. An extensive assistance network allows ASSIST CARD to guarantee payments to providers 95% of the times, and offer a higher level of quality service and a comprehensive management of assistance costs, which in turn results in better rates for our customers.

### The largest network of service providers

ASSIST CARD does not involve third party providers. Its entire network was built and contracted directly in 197 countries, precisely where travelers go.

### Regional Assistance Centers & offices

ASSIST CARD relies on a powerful network of its own. 80 Assistance Offices are strategically distributed across the globe and available 365 days a year.

**84 ASSIST CARD Centers and services in more than 190 countries.**

400,000 providers worldwide  
24/7 Full Assistance  
365 days a year



Assistance and Commercial Office

**43 YEARS ASSISTING TRAVELERS AROUND THE WORLD.**

## The experience of over 42 years assisting

One of the main strengths that differentiates ASSIST CARD is its service: "Our premise of providing immediate help to travelers in need, while they are far from home". Based on this, ASSIST CARD has developed a sophisticated network of services that include: medical assistance, emergency dental care, sanitary repatriations, medical transfers, legal counsel, translators, and baggage tracking, among many others. All of the services offered by ASSIST CARD are coordinated and monitored through Regional Assistance Centers, following properly defined guidelines to meet the highest quality standards for the most appropriate care.



**PT INDONESIA ASSIST CARD**  
Gedung Ranuza It 2 Jl Timor no 10, Jakarta -10350, Indonesia  
Phone: +62 21 4080 1218 / 19  
Email: Sales.Indonesia@assistcard.com

### CERTIFIED QUALITY

ASSIST CARD is the only travel assistance company with Assistance Offices certified under international quality standards in General Traveler Assistance & Customer Service (IRAM-ISO 9001:2008). Constant and tight controls ensure the highest level of quality care. All services rendered are closely monitored in real time, both internally and externally, under strict guidelines of quality standards to guarantee unique service.



www.assistcard.com

**ASSIST CARD**  
ASSISTING TRAVELERS ANYTIME, ANYWHERE, ANY REASON



**ASSISTING TRAVELERS ANYTIME, ANYWHERE, ANY REASON**

## These are our products

	AC 1M	AC 250	AC 60	AC 15	AC FP 200 Family Plan	AC Domestic
<b>MAXIMUM Global Amount</b>	<b>USD 1,000,000</b>	<b>USD 250,000</b>	<b>USD 60,000</b>	<b>USD 15,000</b>	<b>USD 200,000</b>	<b>USD 10,000</b>
Medical Assistance in case of an accident or a non pre-existing illness*	Up to USD 1,000,000	Up to USD 250,000	Up to USD 60,000	Up to USD 15,000	Up to USD 200,000	Up to USD 10,000
First medical Assistance in case of pre-existing illness*	Up to USD 2,500	Up to USD 500 <i>First Med. Assit.</i>	Up to USD 300 <i>First Med. Assit.</i>	Up to USD 300 <i>First Med. Assit.</i>	Up to USD 500 <i>First Med. Assit.</i>	Up to USD 300 <i>First Med. Assit.</i>
Continuity of assistance within the country of residence	Up to USD 2,500	Up to USD 2,500	Up to USD 2,500	N/A	Up to USD 2,500	N/A
Odontology emergency (up to USD 300 per tooth)	Up to USD 1,000	Up to USD 700	Up to USD 500	Up to USD 300	Up to USD 700	Up to USD 300
Ambulatory medication emergency	Up to USD 3,000	Up to USD 2,500	Up to USD 1,000	Up to USD 500	Up to USD 2,500	Up to USD 300
Medication in case of hospitalization	Included	Included	Included	Included	Included	Included
Protheses and Ortheses	Up to USD 10,000	Up to USD 5,000	Up to USD 2,500	Up to USD 600	Up to USD 4,000	Up to USD 400
Medical Transfers	Included	Included	Included	Included	Included	Included
Repatriations (Medical or Funerary)	Up to USD 100,000	Up to USD 100,000	Included	Included	Up to USD 100,000	Included
Return of repatriated Card Holder's companion	Included	Included	Included	Included	Included	Included
Transfer of a relative	Included	Included	Included	Included	Included	Included
Lodging of a relative (Per day) (Maximum)	USD 100 USD 600	USD 100 USD 500	USD 100 USD 400	USD 80 USD 320	USD 100 USD 500	USD 80 USD 320
Hotel expenses due to convalescence	USD 180 USD 1,500	USD 180 USD 1,100	USD 180 USD 900	USD 120 USD 600	USD 180 USD 1,100	USD 120 USD 600
Minors or elderly people escort	Included	Included	Included	Included	Included	Included
Reimbursement of expenses due to delayed or cancelled flight or missed connection	Up to USD 500	Up to USD 400	Up to USD 300	Up to USD 100	Up to USD 400	Up to USD 100
Early return due to serious disaster at home	Included	Included	Included	Included	Included	Included
Difference in Airfare due to delayed or early return	Included	Included	Included	Included	Included	Included
Sport Practice	Up to USD 10,000	Up to USD 10,000	Up to USD 10,000	Up to USD 3,000	Up to USD 10,000	Up to USD 3,000
Pregnancy	Up to USD 10,000	Up to USD 10,000	Up to USD 10,000	Up to USD 3,000	Up to USD 10,000	Up to USD 3,000
Legal assistance in case of responsibility in an accident	Up to USD 10,000 <i>Fees and expenses on AC</i>	Up to USD 10,000 <i>Fees and expenses on AC</i>	Up to USD 8,000 <i>Advance as a loan</i>	Up to USD 5,000 <i>Advance as a loan</i>	Up to USD 10,000 <i>Fees and expenses on AC</i>	Up to USD 3,000 <i>Advance as a loan</i>
Cash advance for bail bonds	Up to USD 25,000 <i>Advance as a loan</i>	Up to USD 10,000	Up to USD 8,000	Up to USD 5,000	Up to USD 10,000	Up to USD 3,000
Transmission of urgent messages	Included	Included	Included	Included	Included	Included
Assistance in the event of lost or stolen documents, etc.	Included	Included	Included	Included	Included	Included
Location of misplaced luggage	Included	Included	Included	Included	Included	Included
Accidental death in public transportation if traveling as a passenger	USD 250,000 CH 18 YEARS OLD OR OLDER USD 60,000 CH LESS THAN 18 YEARS OLD	USD 100,000 USD 60,000	USD 50,000 USD 50,000	USD 10,000 USD 10,000	USD 100,000 USD 60,000	N/A N/A
Total and permanent disability as the consequence of an accident	USD 50,000 CH LESS THAN 70 YEARS OLD	USD 40,000	USD 40,000	N/A	USD 40,000	N/A
Indemnity due to loss of luggage	USD 4,500 (Up to USD 1,500 per luggage - Up to 3) <i>Additional</i>	USD 1,200 <i>Additional</i>	USD 1,200 <i>Additional</i>	USD 1,200 <i>Supplementary</i>	USD 1,200 <i>Additional</i>	N/A
Compensation due to the delay in the location of the luggage	AFTER 6 HS AFTER 10 DAYS USD 100 (up to USD 500) Up to USD 1,200	USD 100 (up to USD 500) Up to USD 1,200	USD 50 (up to USD 300) Up to USD 1,200	Up to USD 200 Up to USD 1,000	USD 50 (up to USD 100) Up to USD 1,200	N/A
Loss of personal belongings / passport	Up to USD 300	Up to USD 300	Up to USD 300	Up to USD 300	Up to USD 300	N/A
Cancel for any Reason **	CH LESS THAN 18 YEARS OLD USD 500	USD 500	USD 500	N/A	N/A	N/A
<b>Maximum validity per trip:</b>	<b>Annual cards: 30 or 60 days Daily cards: 120 days</b>	<b>Annual cards: 30 or 60 days Daily cards: 365 days</b>	<b>Annual cards: 30 or 60 days Daily cards: 365 days</b>	<b>N/A Daily cards: 120 days</b>	<b>Annual cards: 30 or 60 days Daily cards: 365 days</b>	<b>N/A Daily cards: 120 days</b>
<b>Territorial validity:</b>	International	International International Inbound	International International Inbound	International: Asia & Oceania International Inbound	International	Domestic
<b>Age limits:</b>	Only for card Holders of 69 years old or younger	Only for card Holders of 69 years old or younger	N/A	N/A	Only for card Holders of 69 years old or younger	N/A

\*Includes: Doctor consultations, attention by specialists, contact with your family's pediatrician, delivery and pregnancy up to week 26, complementary medical examinations, physical recovery therapy in case of trauma, medication, emergency dentistry, hospitalization, surgery, intensive care and coronary unit.  
\*\* Warranty included in international cards (not Inbound), issued by block of days. IMPORTANT: International products enable the extension of the amount or add this warranty.

Important: The insurance policies indicated herein have been underwritten by local insurance companies and are subject to usual and / or legal exclusions applicable to this type of coverage approved by the insurance regulatory board in the country where the ASSIST CARD is issued. The general conditions to which ASSIST CARD binds are at the disposal of the public and may be consulted at any moment without any obligation of purchase at the sales points, by telephone or at [www.assist-card.com](http://www.assist-card.com). Some products include limitations due to age. The pre-existent illnesses have exclusions and limitations in the benefits. Check those corresponding to the product you have chosen. For beneficiaries 65 years old or older, the sales prices increase 50%. ASSIST CARD reserves the right to introduce modifications into the scope, extent and descriptions of the service. Check these at the hiring moment.

## RATES

Period	AC 1M	AC 250	AC 60	AC 15	AC FP 200	AC Dom
<b>AGE LIMIT</b>	<b>&lt; 70 years</b>	<b>&lt; 70 years</b>	<b>NA</b>	<b>NA</b>	<b>&lt; 70 years Fam Add Pax</b>	<b>NA</b>
<b>1 - 4</b>	\$17	\$14	\$12	\$7	\$28 \$7	\$6
<b>5 - 6</b>	\$28	\$23	\$17	\$12	\$46 \$12	\$11
<b>7 - 8</b>	\$40	\$33	\$26	\$15	\$66 \$17	\$14
<b>9 - 10</b>	\$48	\$40	\$32	\$21	\$80 \$20	\$19
<b>11 - 15</b>	\$54	\$45	\$39	\$23	\$90 \$23	\$21
<b>16 - 20</b>	\$72	\$60	\$46	\$30	\$120 \$30	\$27
<b>21 - 25</b>	\$82	\$68	\$53	\$35	\$136 \$34	\$32
<b>26 - 30</b>	\$96	\$80	\$57	\$39	\$160 \$40	\$35
<b>Add. Day</b>	<b>\$5</b>	<b>\$4</b>	<b>\$3</b>	<b>\$2</b>	<b>\$8 \$2</b>	<b>\$1,50</b>
Multitrip 30 days	\$149	\$124	\$104	\$80	\$248 \$62	N/A
Multitrip 60 days	\$225	\$187	\$156	\$120	\$374 \$93,50	N/A
Long Stay per day	N/A	\$3,00	\$2,53	N/A	\$6 \$1,50	N/A
Long Stay Annual	N/A	\$1,092	\$913	N/A	\$2,184 \$546	N/A

Rates will increase 50% for 70 years and above

## ADD BENEFITS TO YOUR ASSIST CARD



- Mother Goose for pregnant women
- Sports & Adventure
- Accidental Death (24 hrs.)
- Protected Purchase
- Cancellation for any Reason

## NEW ASSIST CARD MOBILE APP

For every moment of your trip.

EASIER, FASTER, CLOSER TO YOU

The best service now on your smartphone.

- Request medical assistance online
- Contact us if your luggage is delayed or lost
- Translator
- Check weather conditions
- Currency exchange rates in real time
- GPS technology

And much more.

Download our App NOW, AT NO COST AT YOUR SMARTPHONE

